



Resource Packet

Focused on Trans and Gender Non Conforming Black and Brown Chicago Youth

This Resource Packet has been curated by the Youth Empowerment Performance Project (YEPP), an organization dedicated to support Lesbian, Gay, Bisexual, Transgender, Queer and Intersex (LGBTQI+) youth experiencing homelessness. We update this packet on a seasonal basis to make sure the resources listed are as accurate and updated as possible. If you have any questions, please don't hesitate to email YEPP's Resource and Healing Advocate Theo Alexander Sullivan at TheoAlexander@WeSayYEPP.com.

Table of Contents

Resource Advocates & Case Managers

Housing Resources

Food Resources

Tech & Communication Resources

Hygiene Resources

Legal Resources

Warming Centers

Last Date Updated: July 1st, 2023

Resource Advocates & Case Managers

The following list of resource advocates and/or case managers can provide support with applying, navigating and/or activating different kinds of resources such as: housing, education, rental assistance, obtaining vital records, employment, legal support, health services, etc.

1. Youth Empowerment Performance Project

Location: 3338 N Broadway, Chicago IL, 60657

Website: <https://www.wesayyep.com/resource-healing-advocacy>

Contact: Theo Alexander, theoalexander@wesayyep.com

Contact for general resource advocacy.

2. Broadway Youth Center (BYC)

Location: 1023 W. Irving Park Rd. (Hours M, T, Th, F 9am-3pm, W 1-5pm)

Sam Clubb, Program Coordinator

Phone: 773-388-1600 x7920

Email: SamC@howardbrown.org

Contact if you need housing referrals and general resource navigation.

3. The Night Ministry (TNM)

Candace Musick, Youth Development Specialist

Phone: 773-784-9000

Email: candace@thenightministry.org

Contact if you need referrals for governmental, legal, and vital record needs.

4. Center on Halsted (CoH)

Alena Limthongviratn, Youth Program Case Manager

Phone: 773.472.6469 x 407

Email: youthintakes@centeronhalsted.org

Contact if you need general resource advocacy.

Housing Resources

Emergency Resources

1. **City of Chicago Homelessness Prevention Call Center**

Services: Call 311 or 312-744-5000 and ask for Short-Term Help. You can also visit 311.chicago.gov online. Hours are Monday through Thursday 8:30am-4:30pm. Staff will assess eligibility for financial assistance and other community resources.

2. **StreetLight Chicago**

Website: <https://www.streetlightchicago.org/>

StreetLight Chicago provides information on shelters, health clinics, emergency beds, mental health services, and more. The website is made for young adults in Chicago between the ages of 16 and 24 living with unstable housing. Book a bed at a shelter either through the website or the app.

3. **La Casa Norte / Casa Corazon**

Locations:

-1940 N California Ave, Chicago, IL 60647 (Hours M-F 9pm-8am, Sat-Sun 24/7)

-1736 W 47th St, Chicago, IL 60609

Contact: 773-276-4900 x290, info@lacasanorte.org; Deja Davis 773-276-4900 x221 or deja@lacasanorte.org

Services: Emergency shelter for youth ages 18-24, first come, first served, all genders. 5 Beds (out by 8am). Includes case management, laundry, showers, food, bus cards. Please call beforehand to check for their hours and bed availability.

4. **The Crib (The Night Ministry)**

Location: 1735 N Ashland Ave

Contact: 877-286-2523, 773-549-4158 (8pm-10am); Streetlight App; 773-506-3122 (Youth Outreach Team)

Services: Emergency shelter for 21 youth ages 18-24, all genders. Includes food, supplies, shower, and laundry. Lottery drawing and doors close at 8:45pm. Beds can be booked on Streetlight App; approx. 8 available on the app at any time frame. If a youth books a bed on Streetlight, they are allowed in at 7pm. Please call beforehand to check for their hours and bed availability.

5. Open Door Shelter

Location: 1110 N Noble St

Contact: (877) 286-2523

Services: Emergency Youth Shelter for teens and young adults, ages 14–20, who are not wards of the state. Accepts pregnant and parenting minors as young as 14 years of age, and their babies and toddlers.

6. A Safe Haven

Location: 2750 W Roosevelt Rd

Contact: 773-435-8440, 773-435-8300, or 773-435-8424

Services: Emergency shelter for 25 youth ages 18-24, all genders. Includes food, showers. Doors open at 7pm. Please call beforehand to check for their hours and bed availability.

7. Ujima Village

Location: 7320 S. Yale

Contact: 312-455-0007 or admin@unityparenting.org

Services: Emergency shelter for 24 youth ages 18-25th birthday, all genders. Includes food, showers, CTA passes. Walk-ins arrive between 8:00 p.m. - 8:30 p.m. Referrals taken through the Salvation Army hotline from 8 p.m. - 8 a.m. Please call beforehand to check for their hours and bed availability.

8. El Rescate

Location: 2703 W. Division St.

Contact: (872) 829-2662

Domestic Violence Focused Resources

1. City of Chicago Domestic Violence Helpline

Hotline: 877-863-6338, TTY: 877-863-6339

2. Apna Ghar

Location: 4350 N. Broadway, 2ND Floor

Website: <http://www.apnaghar.org/>

Crisis Line: 773-334-4663 or 800-717-0757, Text Hotline: 773-899-1041

Email: help@apnaghar.org

Services: Crisis line, text line, emergency shelter and transitional housing, case management, advocacy, counseling and legal services.

3. WINGS Program

Website: <https://wingsprogram.com/safe-housing/>

Hotline: 847-221-5680

Services: Temporary shelter, safety planning, food, clothing, counseling, legal advocacy, assistance with securing orders of protection.

4. Connections for Abused Women and their Children

Website: <https://www.cawc.org/greenhouse/>

Hotline: 773-278-4566

Services: Confidential shelter with 42 beds specifically for survivors of intimate partner violence, open 24-7, 365. Counseling services, safe refuge, safety planning, court advocacy, individual/group counseling, life skills, referrals.

5. Family Rescue

Website: <https://familyrescueinc.org/programs-services/rosenthal-family-lodge-program/>

Hotline: 773-375-8400 or 800-360-6619, TTD: 773-375-8774

Services: Crisis intervention, supportive counseling, legal and social service advocacy, life skills education, non-emergency medical assistance, substance use counseling and support, children's programs, referrals

Rental & Utilities Assistance

1. Heartland Alliance

Location: 4411 N Ravenswood Ave (Hours M-F 8:30am-5pm)

Contact: 312-660-1300

Alison Brown, albrown@heartlandalliance.org

Website: <https://www.heartlandalliance.org/program/homeless-prevention/>

Services: Rental assistance. Some basic requirements include proof of hardship and employment-related documentation. Referrals come from the Homeless Prevention Call Center (311) or through internal referrals from other Heartland programs. Please contact the Homeless Prevention team above for more information and next steps.

2. Spanish Coalition for Housing

Location: 1922 N Pulaski Rd.

Contact: (773) 342-7575

Website: <https://www.sc4housing.org/rent-mortgage>

Services: Rental assistance. Some basic requirements include proof of hardship, letter from an employer, ID, and a lease agreement. Please fill out the form linked above and a team member from the organization will contact you.

3. Broadway Youth Center (BYC)

Contact: Sam Clubb, SamC@howardbrown.org

Services: BYC supports clients ages 12-24 and supports TGNC clients up to 29.

Assistance takes about 10 days to process, but this also depends on how quickly you are able to secure and send required paperwork.

4. AIDS Foundation of Chicago

Contact: HIV Resource Hub at 1-844-482-4040 or 312-922-2322

Website: <https://www.aidschicago.org/page/our-work/care-services/hiv-resource-hub>

Services: Emergency financial assistance (rent and utilities) for people living with HIV or who are HIV-negative and are taking PrEP. They also support procuring medications, case management, medical care, food, mental health, substance use treatment, phone and internet payments, food assistance, and more.

Food Resources

1. SNAP Benefits / Link Card

Website: <https://abe.illinois.gov/abe/access/>

Apply for your SNAP benefits / Link card here. SNAP has eligibility requirements and a waiting period for processing your application, so utilize whatever resources you can find to secure food while you wait to hear back.

2. Greater Chicago Food Depository

Website: <https://www.chicagosfoodbank.org/find-food/>

The Greater Chicago Food Depository lets you search for food pantries within specific areas. Contact the pantry before traveling there. Confirm their hours and ask if there are any requirements such as proof of residency in a zip code.

3. The Night Ministry Health Outreach Bus & Youth Outreach Van

Website: <https://www.thenightministry.org>

Contact: 773-784-9000 x7004, 773-506-1322, 773-506-3122 (Youth Outreach Team)

Youth Outreach Van: Belmont & Halsted Thursdays 8:30pm-10:30pm, for youth 18-24.

Health Outreach Bus: See their website for their daily scheduled stops.

4. Broadway Youth Center Food Assistance Program

Website: <https://howardbrown.org/service/broadway-youth-center/>

Contact: Cash Mason at CashM@howardbrown.org, Carter Cavazos at

CarterC@howardbrown.org

Reach out to BYC contacts, express need for food, and complete the required paperwork. BYC can support **once a month**.

5. Youth Empowerment Performance Project: Community Drop In Arts Program

Location: 3338 N Broadway, Chicago IL, 60657

Website: <https://www.wesayyep.com/community-drop-in-arts-program>

Contact: Theo Alexander, theoalexander@wesayyep.com

A drop-in center that runs twice a week on Tuesdays and Thursdays from 1:00 pm to 5:00 pm, offering hot meals, showers, access to off-site laundry, community closet through the Chicago Youth Mutual Aid (CYMA), safe sex and hygiene supplies.

6. Nourishing Hope (former Lakeview Pantry)

Website: <https://www.lakeviewpantry.org/get-food/register/>

Contact: 773-525-1777

Lakeview Pantry distributes food 6 days a week. You must register as a new client on the website above. You will need to sign an official form saying you meet the government guidelines for income for receiving aid, but Lakeview Pantry does not require proof of income. (Lakeview Pantry also offers [Case Management](#) and [Mental Wellness](#) support.

Tech & Communication Resources

Phone Resources

1. Lifeline (Federal Program)

Website: <https://www.lifelinesupport.org/get-started/>

Details: Lifeline can lower the monthly cost of phone or internet by \$9.25. **Lifeline can only be used for either phone or internet, but not both.** You must meet certain eligibility requirements. You must find a provider that offers Lifeline. Find applications and more in the link above. **Please note that many resource advocates and case managers can support you in applying for Lifeline.**

2. Broadway Youth Center (BYC)

Phone: 773-388-1600 x7920

Email: juliof@howardbrown.org

Details: BYC sometimes has phones with **three months of free service** available. After the three months, you will be responsible for the bill. If you are looking for a quick and easy way to access a phone for a short period of time, please reach out to Julio Flores (contact info above) to start the process.

Internet Resources

1. National Digital Inclusion Alliance

Website: <https://www.digitalinclusion.org/free-low-cost-internet-plans/>

Details: NDIA regularly updates their list of Free & Low Cost Internet Plans. Because each provider has a different coverage network, this will require you to do some research on your end to find a free or low-cost plan that works for you. Not every provider has service in Chicago / Illinois. Some eligibility requirements include participation in public assistance programs like Medicaid, SNAP, income below federal poverty guidelines, etc. Most plans listed cost about \$10-\$20 per month, with a few offering the first 60 days of service free of charge for new customers. Many do not include installation or modem charges, some include no contracts. **Please note that many resource advocates and case managers can support you in applying for free or low-cost internet.**

Health

1. Out of the Closet

Location: 3311 North Halsted Street, open 10am-7pm M-F, 10am-6pm Sunday

Contact: 773-435-9584

Details: Thrift store with medical provider offering hormone therapy, pharmacy services, and HIV testing.

2. Howard Brown

Location: 3245 N. Halsted St. (multiple locations)

Contact: 773.388.1600

Details: Howard Brown has multiple locations on the North and South side of Chicago offering medical services for pediatric-geriatric patients including psychiatric, dental, gender affirming care, HIV & STI care and testing. Call for location of specific services.

Hygiene Resources

1. The Night Ministry Health Outreach Bus & Youth Outreach Van

Contact: 773-784-9000 x7004, 773-506-1322 (Youth Outreach Team)

Details: The **Youth Outreach Van** offers safe, nonjudgmental support, referrals, meals, and more. They are located in Lakeview at the corner of Belmont & Halsted every Thursday night from 8:30pm-10pm, for youth ages 18-24. The **Health Outreach Bus** offers healthcare services, outreach, housing and social service referrals, case management, survival supplies, food, hygiene kits, warm winter wear, condoms, and coffee. Their [bus schedule](https://www.thenightministry.org/healthcare#locations) (https://www.thenightministry.org/healthcare#locations).

2. Center on Halsted: Drop-off Laundry Services

Contact: 773-472-6469, ext 120 YouthRSVP@centeronhalsted.org

Address: 3656 N Halsted

Details: Center on Halsted is now offering **free laundry drop-off service for youth ages 13-24**. Only four spots are available per week, and you will **need to RSVP** at the email above. After RSVPing, you can drop off laundry Wednesdays 12pm-3pm and pick it up the next day Thursday 12pm-3pm.

3. La Casa Norte: Casa Corazón (Back of the Yards)

Address: 1736 W 47th St.

Contact: 773-276-4900 x 251 or 253

Details: Open 9pm-8am on a first-come first-served basis. Serves all genders ages 18-24. Showers are available for those who stay (10 beds total). Hygiene supplies are available on a drop-in basis but you need to call first to check with them first.

4. Youth Empowerment Performance Project: Community Drop In Arts Program

Address: 3338 N Broadway, Chicago IL, 60657

Website: <https://www.wesayyepp.com/community-drop-in-arts-program>

Contact: Theo Alexander, theoalexander@wesayyepp.com

Details: A drop-in center that runs twice a week on Tuesdays and Thursdays from 1:00 pm to 5:00 pm, offering hot meals, showers, access to off-site laundry, community closet through the Chicago Youth Mutual Aid (CYMA), safe sex and hygiene supplies.

5. C2P Youth Center

Address: 5531 S. Russell Dr.

Contact: 773-702-5872

Details: C2P at Washington Park offers various services for LGBTQ youth experiencing homelessness. All services are provided on a first-come, first-served basis with no appointments. It is open every Tuesday in the Washington Park Refectory (address above) from 4:30pm-7:30pm. The community space includes hygiene supplies (soap, toothpaste, deodorant, etc.) They also provide resource advocacy and health services & testing. Call to schedule a pickup of supplies.

Legal Resources

1. Transformative Justice Law Project of Illinois (TJLP)

Website: <http://tjlp.org/>

General Contact: info@tjlp.org, Name Changes: namechange@tjlp.org

Services: TJLP provides holistic criminal legal services, which can take the form of direct criminal defense, expungement and sealing, access to legal name changes and identity documents, formal complaints against correctional staff, advocacy surrounding illegal discrimination in a variety of institutions, etc.

2. Chicago House - TransLife: TransLegal

Location: 4750 N. Sheridan, Chicago, IL, 60640 Mondays 2-5pm

Website: <https://www.chicagohouse.org/translife-care>

Contact: 773-673-9340 or Khalina Goodlow kgoodlow@chicagohouse.org

Services: The TransLegal program offers clients free and sliding-scale access to legal counsel. Their legal team helps clients navigate a variety of legal challenges, including name changes; expungement and criminal records sealing; employment, public accommodations and housing discrimination; and benefits assistance.

3. Chicago Community Bond Fund

Website: <https://chicagobond.org/>

Contact: 1-844-363-2663

Services: The Chicago Community Bond Fund (CCBF) pays bonds for people charged with crimes in Cook County, Illinois. Due to the Pretrial Fairness Act's elimination of cash bond, the hotline will operate as a resource of information and potential referral, but *not* for *processing* requests to pay bond.

4. Center on Halsted Anti Violence Project

Contact: Hotline number- 773-871-2273 or main line- 773-472-6469 Lorraine Lahori ext. 439; Lyse Clark x449; or Kathryn Brown ext. 443

Services: Center on Halsted's Anti Violence Project helps people who have been victims of violence obtain orders of protection, file charges, prepare as a witness in a trial, etc.